

PRIVACY POLICY

This Privacy Policy describes how AmaseStays.com (“we,” “us,” or “our”) collects, uses, discloses, and protects personal information obtained through our Website, mobile applications, and related services (collectively, the “Services”). By accessing or using our Services, you acknowledge that you have read and understood this Privacy Policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our General Terms of Service and Conditions.

Information We Collect

We collect personal information that you voluntarily provide to us when you use our Services, make a reservation, create an account, or otherwise communicate with us. This information may include, but is not limited to, your name, email address, telephone number, postal address, payment card details, government-issued identification, date of birth, and travel preferences. We may also collect information about your guests if you provide it during the booking process or otherwise.

When you use our Services, we automatically collect certain technical information, including your IP address, browser type, operating system, device identifiers, pages visited, referring URLs, and the dates and times of your visits. We may use cookies, pixel tags, and similar technologies to collect this information and to enhance your experience on our Website.

If you choose to connect your social media accounts to our Services or log in using social media credentials, we may receive information from those platforms in accordance with their privacy policies and your privacy settings.

How We Use Your Information

We use the personal information we collect for the following purposes: to process and manage your reservations; to communicate with you regarding your bookings, inquiries, and customer service matters; to process payments and prevent fraudulent transactions; to personalize your experience and provide tailored recommendations; to send you marketing communications, subject to your preferences; to comply with legal obligations and enforce our Terms and Conditions; to improve our Services and develop new features; and to protect the safety and security of our guests, properties, and staff.

Disclosure of Your Information

We may share your personal information with the following categories of recipients: property owners and managers who operate the accommodations you book through our Services; third-party service providers who perform functions on our behalf, such as payment processing, data analytics, marketing, customer service, and fraud prevention; professional advisors, including attorneys, accountants, and auditors; law enforcement agencies, courts, or other governmental authorities when required by applicable law or legal process; and prospective buyers or investors in the event of a merger, acquisition, or sale of all or a portion of our assets.

We do not sell your personal information to third parties for their direct marketing purposes without your explicit consent.

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, including to satisfy legal, accounting, or reporting requirements. The retention period may vary depending on the context of the processing and our legal obligations. When personal information is no longer required, we will securely delete or anonymize it.

Data Security

We implement appropriate technical and organizational measures designed to protect personal information against unauthorized access, alteration, disclosure, or destruction. These measures include encryption of sensitive data, secure server infrastructure, access controls, and regular security assessments. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Cookie Policy

Our Website uses cookies and similar tracking technologies to collect information and improve your experience. Cookies are small text files that are stored on your device when you visit our Website. We utilize cookies to enable certain features of our Website, to better understand how you interact with our Website and to monitor aggregate usage by AmaseStays.com users and web traffic routing on our Website. You may manage your cookie preferences at any time through your browser settings. Most browsers allow you to block or delete cookies, although doing so may affect the functionality of our Website. Please note that if you disable cookies, some features of our Services may not operate as intended.

Your Rights and Choices

Depending on your jurisdiction, you may have certain rights regarding your personal information, including the right to access, correct, delete, or port your data, and the right to opt out of certain processing activities. To exercise these rights, please contact us using the information provided below. We will respond to your request in accordance with applicable law.

You may opt out of receiving marketing communications from us at any time by following the unsubscribe instructions in those messages or by contacting us directly. Please note that even if you opt out of marketing communications, we may still send you transactional messages related to your reservations.

International Data Transfers

Your personal information may be transferred to, stored, and processed in countries other than your country of residence. These countries may have data protection laws that differ from those of your jurisdiction. When we transfer personal information internationally, we implement appropriate safeguards to ensure that your information receives an adequate level of protection.

Business Transfers

AmaseStays.com may sell, transfer or otherwise share some or all of its assets, including your personal information, in connection with a merger, acquisition, reorganization, or sale of assets or in the event of bankruptcy.

Children's Privacy

Our Services are not directed to individuals under the age of eighteen, and we do not knowingly collect personal information from children under thirteen. If a parent or guardian becomes aware that his or her child has provided us with personal information without their consent, he or she should contact us at info@amasestays.com. If we become aware that we have inadvertently collected personal information from a child under thirteen, we will take steps to delete such information promptly.

Third-Party Links

Our Services may contain links to third-party Websites or services that are not operated by us. We are not responsible for the privacy practices of these third parties, and we encourage you to review their privacy policies before providing any personal information.

Updates to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable law. We will notify you of any material changes by posting the updated policy on our Website. Your continued use of our Services after such changes constitutes your acceptance of the revised Privacy Policy.

Contact Us

If you have questions or concerns about this Privacy Policy or our privacy practices, please contact us at info@amasestays.com.